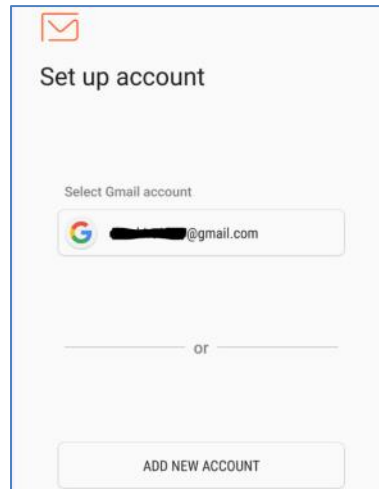


## Setup Email on an Samsung Android device with the Email App

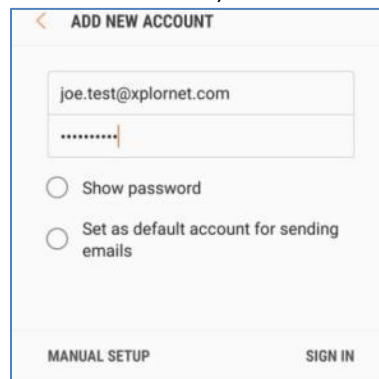
1. Open the **Email app**



2. Touch **Add New Account**



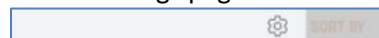
3. Enter your full **Email address** and email **Password**, then touch **Sign In**



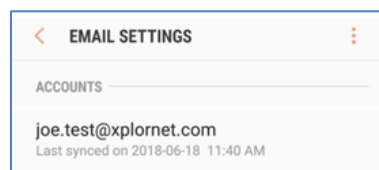
4. Touch the **three horizontal bars** on the left to bring up the list of email accounts



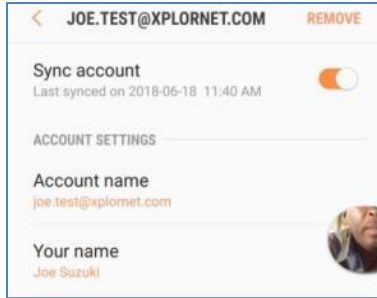
5. Touch the **gear icon** to open the Email Settings page



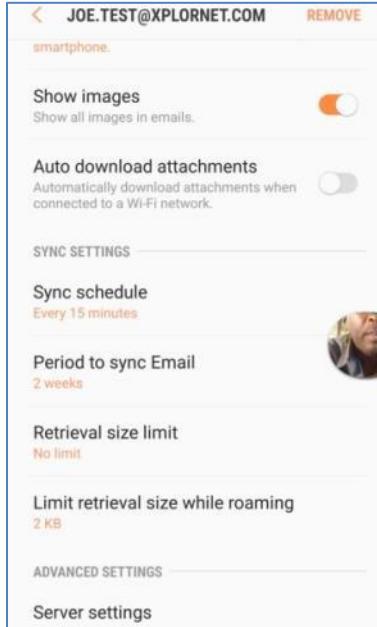
6. Touch your email **account**



7. Edit **Your name** if desired

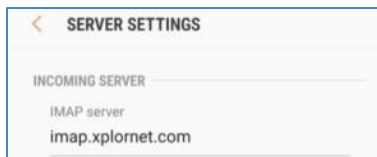


8. Scroll down to **Advanced Settings** at the bottom and touch **Server settings**

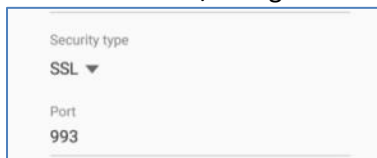


9. Scroll down to **Incoming Server**.

- a. Verify that the **IMAP server** is either **imap.xplornet.com**, or **imap.xplornet.ca** (if your email address ends in @xplornet.ca, @ciaccess.com or @southkent.net, @talkwireless.ca) – see the [settings page](#)



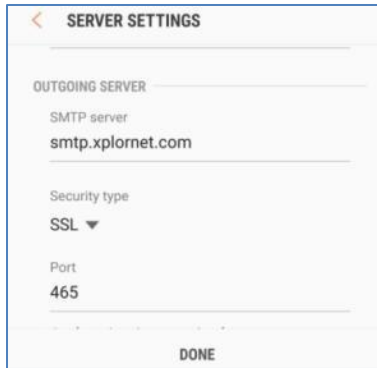
- b. For **Security type**, touch the down arrow/triangle and select **SSL**



- c. Verify that the **Port** is now **993**

10. Scroll down to **Outgoing Server**.

- a. Verify that the **SMTP server** is either **smtp.xplornet.com**, or **smtp.xplornet.ca** (if your email address ends in @xplornet.ca, @ciaccess.com or @southkent.net, @talkwireless.ca) – see the [settings page](#)



- b. For **Security type**, touch the down arrow/triangle and select **SSL**.
  - c. Verify that the **Port** is now **465**
11. Touch **Done**

### Changing your Email Password

If you **changed your email password** in [webmail](#), you will need to change it in the Email app to match the new password.

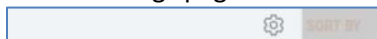
1. Open the **Email app**



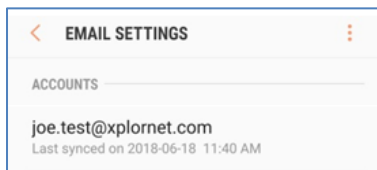
2. Touch the **three horizontal bars** on the left to bring up the list of email accounts



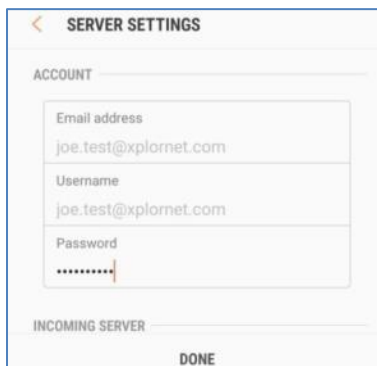
3. Touch the **gear icon** to open the Email Settings page



4. Touch your email **account**



5. Enter your new email **Password**



6. Touch **Done**