Setup Xplornet Email using the Gmail App on an Android device
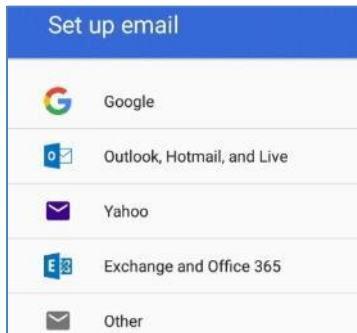
1. Open the **Gmail** app using the icon
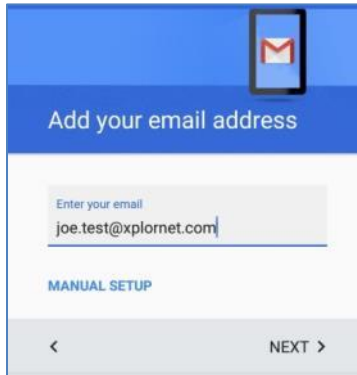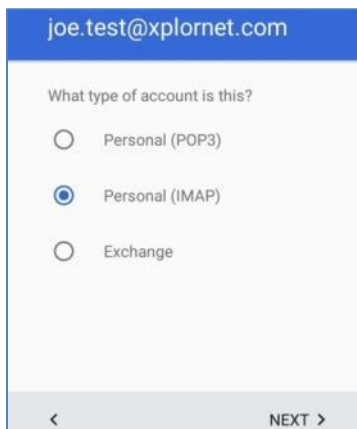
2. Tap **+ Add an email address**

3. Tap **Other**

4. **Enter your** full Xplornet **email** address and tap **Next >**

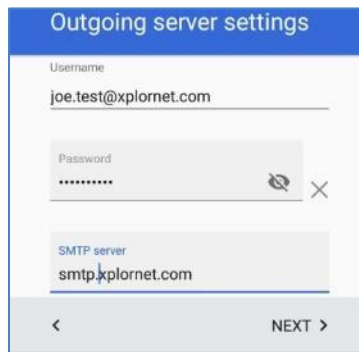5. Select **Personal (IMAP)** and tap **Next >**

6. Enter your email **Password** and tap **Next >**
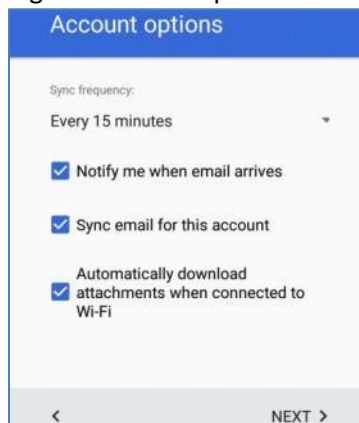
joe.test@xplornet.com

Password
••••••••••

NEXT >

7. For **Incoming server settings**, change the **Server** to either **imap.xplornet.com**, or **imap.xplornet.ca** (if your email address ends in @xplornet.ca, @ciaccess.com or @southkent.net, @talkwireless.ca) – see the settings page – and tap **Next >**

Incoming server settings

Username
joe.test@xplornet.com

Password
••••••••••
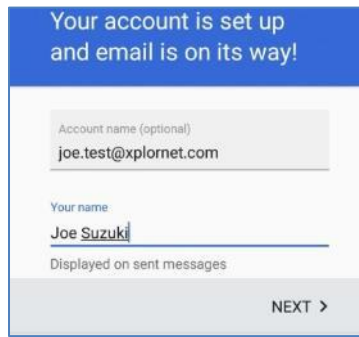
Server
imap.xplornet.com

NEXT >

8. For **Outgoing server settings**, change the **Server** to either **smtp.xplornet.com**, or **smtp.xplornet.ca** (if your email address ends in @xplornet.ca, @ciaccess.com or @southkent.net, @talkwireless.ca) – see the settings page – and tap **Next >**

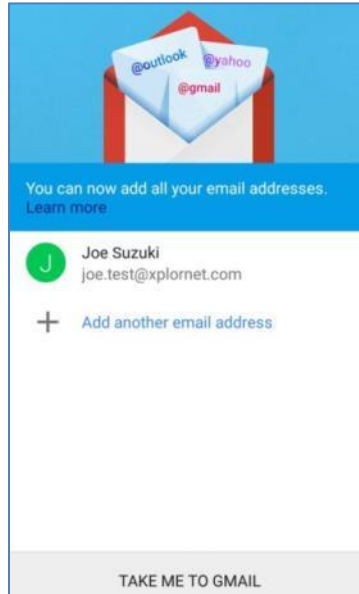Outgoing server settings

Username
joe.test@xplornet.com

Password
••••••••••

SMTP server
smtp.xplornet.com

NEXT >

9. For **Account options**, make any desired changes and then tap **Next >**

Account options

Sync frequency:
Every 15 minutes

☑ Notify me when email arrives

☑ Sync email for this account

☑ Automatically download attachments when connected to Wi-Fi

NEXT >

10. Edit **Your name**, if desired, and tap **Next >**
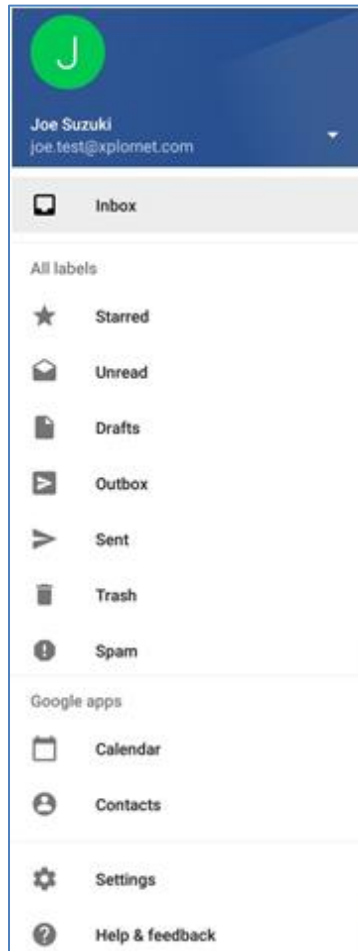
11. Tap **Take Me To Gmail**

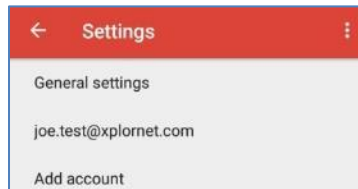Now that your email is setup, let's **verify some settings**
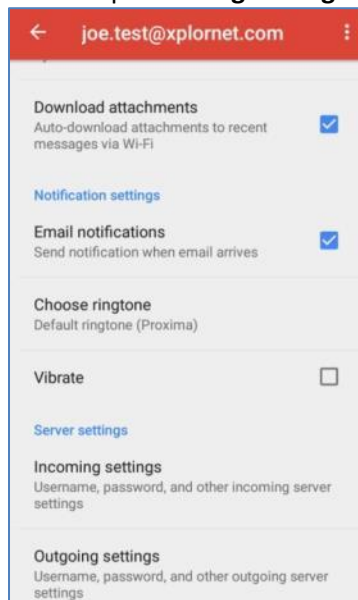1. Tap the **three horizontal bars** to the left of Inbox

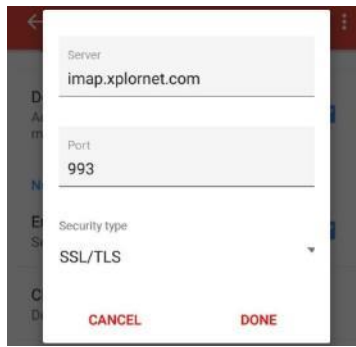2. Scroll down to the bottom and select **Settings**
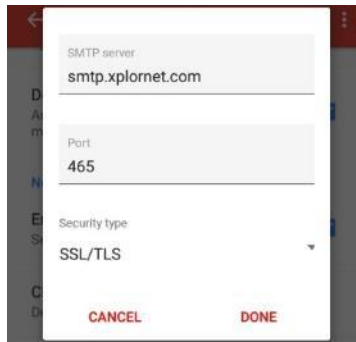
3. Tap your **Xplornet email address**

4. Scroll down to **Server settings** at the bottom and tap **Incoming settings**

5. Scroll down to the bottom and verify that the **Port** is **993** and the **Security type** is **SSL/TLS**. If necessary, correct the setting(s) and tap **Done**

6. Tap **Outgoing settings**. Scroll down to the bottom and verify that the **Port** is **465** and the **Security type** is **SSL/TLS**. If necessary, correct the setting(s) and tap **Done**

Your Xplornet email account is **now ready** for use with the Gmail app.
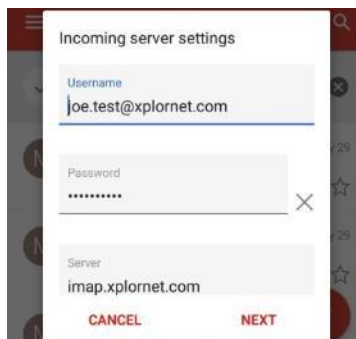
Changing your Email Password

If you **changed your email password** in webmail, you will need to change it in Settings to match the new password.

Gmail may detect that the password has changed and display "**Correct credentials needed**" at the bottom. If so:
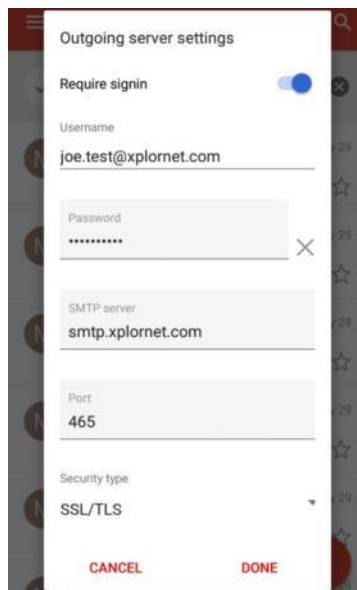
1. Tap **Sign-In**

2. Enter your new **Password** and tap **Next >**
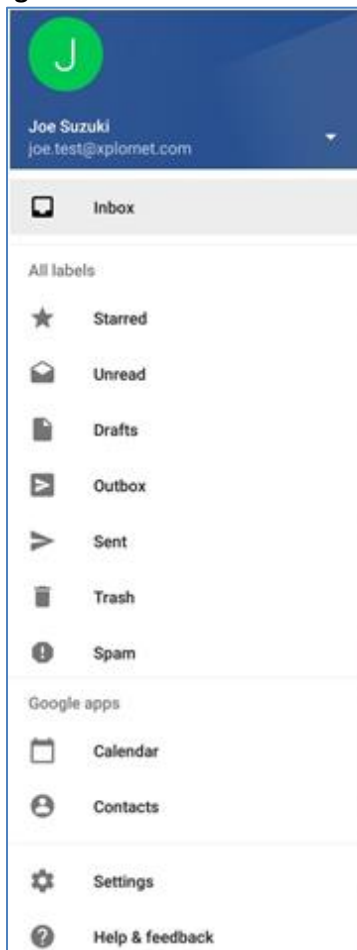

3. Tap **Done**

If Gmail doesn't detect that the password has changed, follow these steps instead:
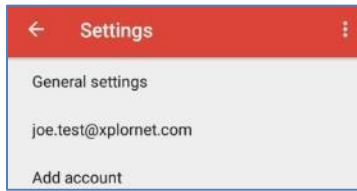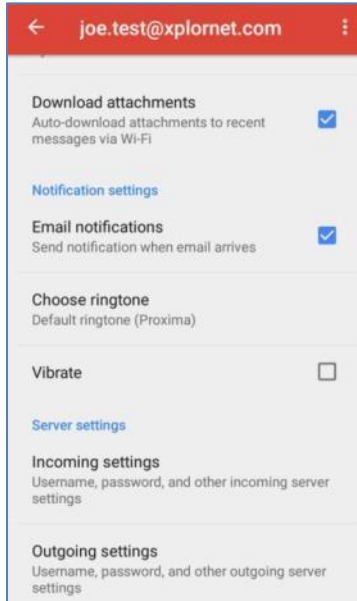1. Tap the **three horizontal bars** to the left of Inbox

2. Scroll down to the bottom and select **Settings**
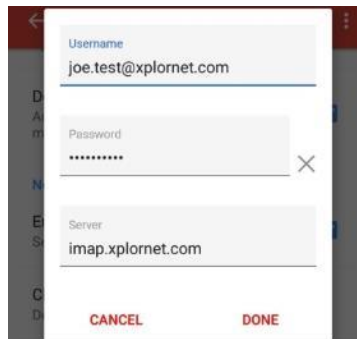

3. Tap your **Xplornet email address**

4. Scroll down to **Server settings** at the bottom and tap **Incoming settings**

5. Enter your new **Password** and tap **Done**

6. Tap **Outgoing settings**. Enter your new **Password** and tap **Done**