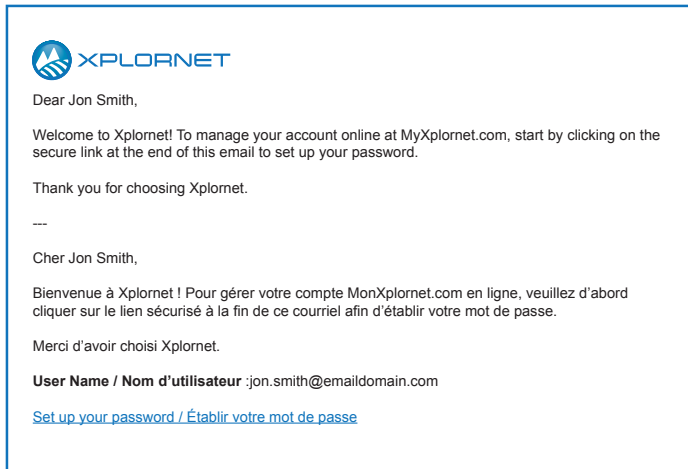


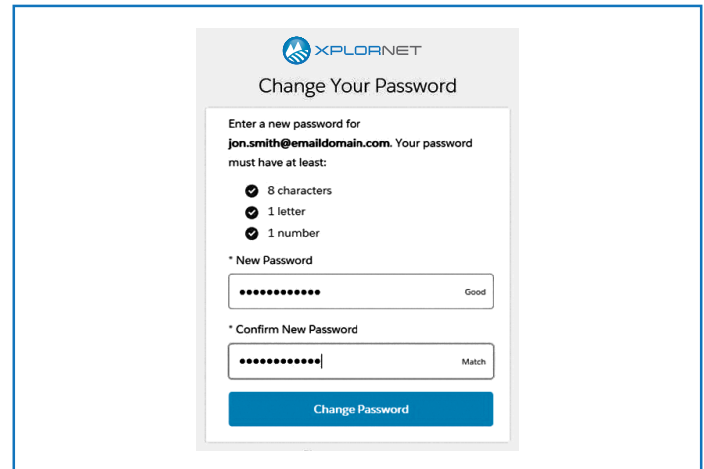
Welcome to Xplornet!

Haven't completed the activation process yet?

The **4** easy steps below will guide you through how to confirm your account information so you can get online



- 1 Click the "Set up your password" link from the email that we sent to you when you signed up with Xplornet.



- 2 Set your myxplornet.com password to complete your account set-up.

The screenshot shows the account information form. It includes fields for Account Name, Street, City, Province, Postal Code, Country, Phone, and Email Address. There are checkboxes for "I accept Xplornet's Terms & Conditions" and "I decline Xplornet's Terms & Conditions". A "Save & Continue" button is at the bottom.

- 3 Update your account information if needed, review Terms & Conditions (linked), and click the box to accept. Then click **Save & Continue**.

The screenshot shows the payment methods form. It includes a section for "Your Payment Methods" with a table showing ACH and Credit Card options. There is a "Add New Payment Method" button. Below this is the "Add Credit Card" section with fields for Credit Card Type, Card Number, Expiry Date, Card Holder Name, and a checkbox for "Use account billing address?". There are "Save" and "Cancel" buttons at the bottom.

- 4 To confirm your method of payment, click **Save & Continue**. To add or change your payment method, update the Details section, click **Save** when done, and then click **Save & Continue**.

**Your Xplornet Internet service has been activated
and is now ready for you to use!**

If you have signed up for Xplornet Home Phone service, please turn over for additional steps

To activate your Xplornet Home Phone service, please complete the following **2** steps

Emergency 911 Address

Street Number *

Suffix Pre-Directional

Street Name *

Suffix Post Directional

Unit Type Unit No.

City *

Province *

Postal Code *

- ☐ I accept Xplornet's [Home Phone Terms & Conditions](#) and [Emergency 911 limitations](#).
- ☐ I decline Xplornet's [Home Phone Terms & Conditions](#) and [Emergency 911 limitations](#).

Save & Continue

- 1** Enter your Emergency 911 address, review Terms & Conditions (linked), and click the box to accept. Then click **Save & Continue**.

Home Phone Activation

Please provide your Xplornet Home Phone Gateway Hub's MAC address and confirm that we have the correct contact and Home Phone plan details.

If you would like to change your contact information or Home Phone plan, please call us at 1-866-876-3993.

Gateway Hub Information

MAC Address *

Contact Information and Plan Details

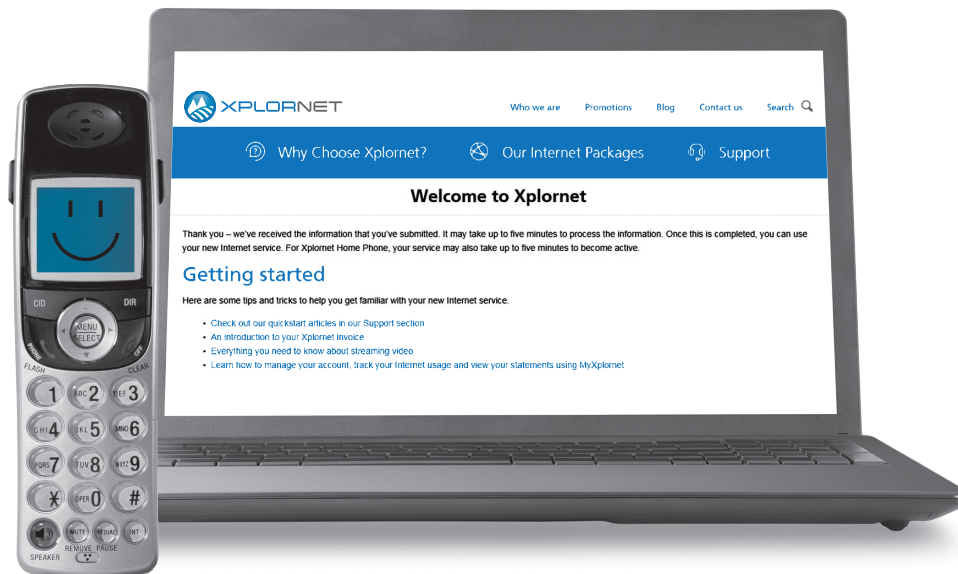
Address 300 Lockhart Mill Road
Jacksonville, NB
E7M 5C3

Phone Number 1 (506) 799-0040

Calling Plan NB Home Phone

Activate

- 2** Enter your Xplornet Hub MAC address (located on the back of the device), review your plan details and click **Activate**.



YOU'RE DONE!
You are now ready to use your Xplornet services

If you have any questions or need help, please give us a call anytime
Xplornet Customer Care 1-866-876-3993