



Innovation, Growth, Teamwork... *Experience it with a career at Barrett Xplore*

Headquartered in Woodstock, New Brunswick, Barrett Xplore Inc. operates Xplornet Internet Services, Canada's largest rural broadband provider, with customers and dealers in every province and territory. Barrett Xplore Inc. aims to bridge the urban/rural digital divide by ensuring that every Canadian, regardless of where they live, has access to broadband, thereby enabling them to compete effectively in the global economy and gain access to essential government and educational services. Barrett Xplore Inc. employs over 400 people across Canada and maintains Customer Contact Centre's in Woodstock, NB and Fredericton, NB. www.xplornet.com

The Barrett Xplore Inc. Network Operations Department is looking for a **Network Operations Manager**. This position will be located in Woodstock NB. The leader in this role will be responsible for the effective day to day operation of the Level 3 Network Operations Centre Satellite and Fixed Wireless Support Team. This team monitors and supports our satellite and fixed wireless services on a national basis. The individual in this role will ensure that we meet or exceed targeted service levels on all customer facing RF, IP and satellite support related activities within our network. The successful candidate will provide hands-on direction and support for daily operational activities of the Support Specialist Team.

This individual will have a strong technology background that will provide him/her with the skill-set and experience to be able to define operational excellence in a fluctuating and fast paced environment. This individual is recognized within their current organization as a technical leader who has repeatedly been at the forefront of implementing, operating and supporting leading-edge technologies. Your experience will demonstrate a strong understanding of concepts such as customer self serve, application reuse, data integration, integration of commercial off the shelf products and software solutions offered by the industry that would directly impact your area of responsibility.

The ideal candidate possesses strong technical and leadership skills. A university degree in Computer Science or Engineering and a minimum of 5 years work related experience or the equivalent in education and experience is required. A minimum of 3 years supervisory experience is essential.

The following qualifications and skill sets are required:

- Strong problem solving, organizational and communication skills
- Ability to work both independently and as part of a team, and interact with groups through the organization
- Capable of working on a variety of projects and coordinating multiple priorities
- Decisive, high energy, results oriented, motivated by success and able to define and achieve strategic goals
- Ability to manage costs while meeting corporate growth requirements
- Strong leadership, negotiation and facilitation skills
- Thorough understanding of RF satellite, Wireless and ISP network operations is considered a significant asset
- Knowledge of technologies network management, performance monitoring, tuning, alerting, capacity planning and trend analysis
- Extensive understanding of network architecture, infrastructure, protocols and security

- Experience using different tools and utilities available to troubleshoot network connectivity issues

We thank all applicants for their interest but wish to advise that only those selected for an interview will be contacted. If you are looking for a challenging and rewarding opportunity, please forward your resume and cover letter to:

Email: careers@barrettxplore.com

Fax: (866) 881-9391

Please indicate "Network Operations Manager" in the subject line.

