



Headquartered in Woodstock, New Brunswick, Barrett Xplore Inc. operates XplorNet Internet Services, Canada's largest rural broadband provider, with customers and dealers in every province and territory. Barrett Xplore Inc. aims to bridge the urban/rural digital divide by ensuring that every Canadian, regardless of where they live, has access to broadband, thereby enabling them to compete effectively in the global economy and gain access to essential government and educational services. Barrett Xplore Inc. employs over 400 people across Canada and maintains Customer Contact Centres in Woodstock, NB and Fredericton, NB. www.xplornet.com

We are currently recruiting a **Field Operations Manager** for the Calgary region, working out of a home office preferably in a centralized location within this respective geographic market area.

The Field Operations Manager will bring expertise in field service with focus on wireless access technologies to a team responsible for the support, and maintenance of wireless ISP services infrastructure. You will be responsible for in field technical support issues, software and hardware implementation, technical support of Dealers and their Installers. You will work closely with the engineering team during site deployment and act as a Construction project manager liaising between Engineering and Network Operations. This position reports to the Regional Manager - Field Operations.

Key requirements include:

- Completion of related post-secondary diploma/degree or an equivalent combination of education and/or experience.
- Minimum of 2 years experience in the operation of fixed wireless LAN and WAN environment, with a broad knowledge of IT and business processes required in support of a wireless ISP environment.
- Sound knowledge of Motorola Canopy products and methodologies is an asset.
- CCNA/equivalent certification or relevant work experience with IP networks would be beneficial.
- Basic telecommunications construction knowledge with a proven ability and desire to work in the field.
- Well developed managerial, negotiation, project management and excellent written and verbal communication skills.
- Comfortable working in a team environment, yet have the ability to work independently with minimal direction in a high stress, physically demanding environment.
- Copies of a valid driver's license along with a clean driver's abstract are requirements for the application process.
- Frequent travel throughout the respective geographic territory will be expected.
- Applicants must also provide a security/police record clearance check (obtained from their local police office) as these individuals will be accessing private properties and customer premises.
- It would be considered an asset if the individual was fluently bilingual in both French and English.

Barrett Xplore Inc. offers a competitive compensation package with excellent company benefits, including matched participation in a group RRSP and a comprehensive health and dental plan.

We thank all applicants for their interest but wish to advise that only those selected for interviews will be contacted. If you are looking for challenging and rewarding career opportunities as part of a dynamic corporate culture, please forward your resume and cover letter to:

Email: careers@barrettxplore.com

Fax: (866) 881-9391

Please note "Field Operations Manager-Calgary" in the subject line.

