

Customer Plan Worksheet

Date	Dealer
Address	
Sales Rep	Phone #
Customer Name	
Address	
City	Province
Postal Code	Phone #

Fixed Wireless **FREE** Basic Installation¹
 With a 3-year contract. Where fixed wireless available.

Promotion & Pricing Effective _____ Ends _____

Service Packages All residential and business prices include \$10/month Modem Rental Fee. Modem includes limited lifetime warranty.

RESIDENTIAL

Recommended for general day-to-day family use, including email, web-browsing, social networking, online shopping and banking.

SERVICE PACKAGES	ZIP	ZOOM	XPRESS	XTREME
Description	Perfect for light surfing and email	Great for casual surfing and online transactions	Ideal for moderate surfing and file sharing	Excellent for intense surfing and music downloads
Monthly Service Fee	\$29.99	\$44.99	\$49.99	\$59.99
Download Speed (up to)²	300 kbps	1.5 Mbps	3.0 Mbps	5.0 Mbps
Download Speed Comparison²	7.5x faster than dial-up	37.5x faster than dial-up	75x faster than dial-up	125x faster than dial-up
Upload Speed (up to)²	100 kbps	500 kbps	600 kbps	800 kbps
Email Accounts	1	2	3	5

Recommended for the home office (i.e. teleworkers), frequent downloaders of large photo and music files, online gamers and serious web users.

SERVICE PACKAGES	ZIP ENHANCED	ZOOM ENHANCED	XPRESS ENHANCED	XTREME ENHANCED
Monthly Service Fee	\$34.99	\$49.99	\$64.99	\$89.99
Download Speed (up to)²	300 kbps	1.5 Mbps	3.0 Mbps	5.0 Mbps
Download Speed Comparison²	7.5x faster than dial-up	37.5x faster than dial-up	75x faster than dial-up	125x faster than dial-up
Upload Speed (up to)²	100 kbps	500 kbps	600 kbps	800 kbps
Email Accounts	1	2	3	5

BUSINESS

SERVICE PACKAGES	SMALL BIZ	MEDIUM BIZ	BIG BIZ
Description	Ideal for email and file transfer	Perfect for graphics-based file sharing	All the benefits of in-house IT
Monthly Service Fee	\$59.99	\$79.99	\$99.99
Download Speed (up to)²	3.0 Mbps	5.0 Mbps	5.0 Mbps
Download Speed Comparison²	75x faster than dial-up	125x faster than dial-up	125x faster than dial-up
Upload Speed (up to)²	600 kbps	800 kbps	1.2 Mbps
Email Accounts	5	10	10

SERVICE PACKAGES	SMALL BIZ ENHANCED	MEDIUM BIZ ENHANCED	BIG BIZ ENHANCED
Monthly Service Fee	\$69.99	\$99.99	\$119.99
Download Speed (up to)²	3.0 Mbps	5.0 Mbps	5.0 Mbps
Download Speed Comparison²	75x faster than dial-up	125x faster than dial-up	125x faster than dial-up
Upload Speed (up to)²	600 kbps	800 kbps	1.2 Mbps
Email Accounts	5	10	10

Package Pricing

RESIDENTIAL	
SERVICE PACKAGES	
<input type="checkbox"/> ZIP	\$29.99
<input type="checkbox"/> ZIP ENHANCED	\$34.99
<input type="checkbox"/> ZOOM	\$44.99
<input type="checkbox"/> ZOOM ENHANCED	\$49.99
<input type="checkbox"/> XPRESS	\$49.99
<input type="checkbox"/> XPRESS ENHANCED	\$64.99
<input type="checkbox"/> XTREME	\$59.99
<input type="checkbox"/> XTREME ENHANCED	\$89.99

Basic Installation Fee¹

CONTRACT TERM	FEE
<input type="checkbox"/> 3 YEAR	Free
<input type="checkbox"/> 2 YEAR	\$99
<input type="checkbox"/> 1 YEAR	See dealer

One-Time Activation Fee

CONTRACT TERM	FEE
<input type="checkbox"/> 3 YEAR	\$49
<input type="checkbox"/> 2 YEAR	\$49
<input type="checkbox"/> 1 YEAR	\$49

Notes: _____

The following provides a summary of all upfront and monthly fees based on the package and contract term selected.

Summary of Upfront Fees

NAME OF FEE	FEE COLLECTED BY	ONE-TIME FEE
Site Survey Fee	Dealer	
Basic Installation	Dealer	
Additional Installation Fee	Dealer	
One-time Activation Fee	Xplornet	
TOTAL UPFRONT FEE		

Monthly Fee

NAME OF FEE	FEE COLLECTED BY	MONTHLY FEE
Service Fee	Xplornet	
TOTAL MONTHLY FEE		



¹Offer expires December 31, 2009. If installation requirements go beyond the scope of a basic installation, additional fees may apply. Special offer does not apply to \$29.99/month Zip package or \$34.99 Zip Enhanced package. ²Actual speed online may vary with your technical configuration, Internet traffic, server or other factors. When compared to a standard dial-up modem speed of 40 kbps. For complete details of Xplornet's 30-day money-back guarantee and basic installation, please visit www.xplornet.com. Taxes will apply.